



# TENANT ADVISORY

## Returning to Workplace - COVID-19 Wearing Masks or Face Covering in Common Areas Including Elevators June 30, 2020

QuadReal's return to workplace strategy is an integrated approach that is designed to ensure the safety of everyone in our buildings. As tenants start returning to the workplace, we will invite you into safe spaces that respect your health and well-being. We need your continued co-operation and support, specifically in the area of encouraging your employees to wear masks / face coverings in areas of the property where physical distancing is a challenge.

To help prevent the spread of COVID-19, the Alberta Government encourages Albertans to *"wear non-medical masks in public when it's difficult to maintain physical distancing of 2 metres at all times."* Canada Public Health have similar recommendations on the wearing of masks or face coverings.

To support the recommendations from Alberta Health Services, the following guidelines should be followed:

- We are kindly requesting that all elevator passengers wear a mask or face covering.
- We recognize that not everyone can wear a mask or a face covering, for a variety of different reasons. Tenants may opt not to travel in elevators with other passengers if they are not wearing masks or face coverings. We are hoping that with your support by requesting your employees wear masks or face coverings, we will have a high compliance rate and minimal disruption to elevator wait times.
- Due to concerns with the availability of Personal Protective Equipment (PPE), guidance on alternative types of face coverings and how to put them on safely can be found here: <https://open.alberta.ca/publications/covid-19-information-guidance-for-wearing-non-medical-masks>
- QuadReal requires all property personnel, contractors and service providers (whether hired by QuadReal or our tenants) working at the property to always wear a mask when in common areas or tenants' premises. Access will be denied to anyone not wearing one. Contractors and service providers need to provide their own masks.

**We ask that you advise your contractors and service providers about the requirement to wear a mask when working at the property so that we can keep our buildings as healthy as possible.**

We sincerely appreciate your patience as we navigate these changing and challenging times and would like to thank you for your ongoing partnership and support so far.



Together, we will revitalize our environments to ensure everyone's health, safety and well-being.

If you have any questions about how QuadReal is working to support a safe workplace, please contact **QuadReal CONNECT** at **1-877-977-2262** or via email at [service@quadrealconnect.com](mailto:service@quadrealconnect.com)

